

Recommendations

- Recommendation 1** **33**
That the State Insurance Regulatory Authority include the data solely for CTP scheme efficiency and the data for combined CTP and Lifetime Care and Support scheme efficiency in its annual reports.
- Recommendation 2** **38**
That the State Insurance Regulatory Authority finalise the new forms for requesting allied health services and case manager or rehabilitation provider services, as soon as practicable.
- Recommendation 3** **44**
That the NSW Government amend Division 1A of the *Motor Accidents Compensation Act 1999*, including through the removal of section 89A, to address concerns with the settlement conference process.
- Recommendation 4** **45**
That the NSW Government amend the late claims process under section 73 of the *Motor Accidents Compensation Act 1999* by extending the period in which a claim can be made without explanation from six to 12 months.
- Recommendation 5** **58**
That the NSW Government urgently reform the costs regulation to deter exaggerated and fraudulent claims, especially in regards to low severity injuries to both minors and adults.
- Recommendation 6** **63**
That the NSW Government consider how journey claims are treated under any CTP scheme.
- Recommendation 7** **64**
That the State Insurance Regulatory Authority consult with the Motorcycle Council of NSW to consider consolidating the current five classifications of motorcycles in New South Wales into the following two classes: Learner Approved Motorcycle Scheme (LAMS) and non-LAMS.
- Recommendation 8** **67**
That the NSW Government establish a fair and equitable CTP premium for all vehicles used in commercial ride share operations.